

HEALTH AND SOCIAL CARE SCRUTINY SUB (COMMUNITY AND CHILDREN'S SERVICES) COMMITTEE
Monday, 2 February 2015

Minutes of the meeting of the Health and Social Care Scrutiny Sub (Community and Children's Services) Committee held at Committee Rooms, West Wing, Guildhall on Monday, 2 February 2015 at 11.00 am

Present

Members:

Wendy Mead (Chairman)
Dhruv Patel (Deputy Chairman)
Ann Holmes
Emma Price
Tom Sleigh
Steve Stevenson (Healthwatch City of London)

Officers:

Philippa Sewell	Town Clerk's Department
Neal Hounsell	Community & Children's Services
Nina Bhakri	Community & Children's Services
Simon Cribbens	Community & Children's Services

In Attendance:

Malcolm Alexander	Patients' Forum for the London Ambulance Service
Chris Hartley Sharpe	Senior Manager London Ambulance Service
Victoria Holt	CHUHSE clinical lead
Ben Lee	Shared Intelligence
Ryan Ocampo	CCG Urgent Care Programme Manager
Haren Patel	CCG Vice Chair

1. **APOLOGIES**

Apologies were received from Judith Pleasance, Adam Richardson and Philip Woodhouse.

2. **MEMBERS' DECLARATIONS UNDER THE CODE OF CONDUCT IN RESPECT OF ITEMS ON THE AGENDA**

The Deputy Chairman Dhruv Patel declared a non-pecuniary interest in item 6 by virtue of his family's pharmacy business within the City and Hackney CCG, and in item 10 by virtue of the CCG Vice Chair being a family friend.

3. **MINUTES**

RESOLVED – That the public minutes and non-public summary of the meeting held on 25 November 2014 be agreed as a correct record, subject to the correction of a typo.

Matters Arising

Community Nursing Services

The Assistant Director, Partnerships and Commissioning advised that Dr Vasserman had replied to say he was happy with the changes currently, but would contact the Sub Committee should any issues arise.

4. **CO-OPTED HEALTHWATCH MEMBERS**

RESOLVED – that Steve Stevenson be co-opted in the place of David Simpson as a representative for Healthwatch.

5. **HEALTHWATCH CITY OF LONDON UPDATE**

The Sub Committee received a report from Steve Stevenson from Healthwatch. Members discussed the qualitative data gathered by Healthwatch, and requested Officers work with the organisation to share quantitative data wherever possible and appropriate. Members noted that the administrative issues with Barts Trust were being pursued by the Inner North East London Joint Overview and Scrutiny Committee, who were meeting on 12 February 2015.

RESOLVED – That Officers work with Healthwatch to share quantitative data wherever possible and appropriate, and that the report be noted.

6. **DEFIBRILLATORS IN PHARMACIES**

The Chairman welcomed Malcolm Alexander from the Patients' Forum for the London Ambulance Service (LAS) and Chris Hartley Sharpe from the LAS.

Mr Alexander reported that the LAS Patients' Forum was supporting the LAS campaign to encourage every pharmacy in London to install a defibrillator and ensure that staff are trained in their use. Mr Hartley Sharpe advised the Sub Committee that where there is a defibrillator and someone trained to use it within a short time frame, the chance of survival from cardiac arrest can increase from approximately 28% to 80%. He also advised Members that LAS had set up an accreditation scheme to ensure effective use and management of defibrillators. The accreditation scheme also registered the defibrillators so that LAS are aware of its location, and can alert the holder in the event of an emergency in the vicinity. The accreditation would last for two years to ensure defibrillator users received regular training. LAS were developing a database of existing defibrillators, though, as it was compiled reactively, Members noted this would not be a comprehensive list. Members also noted that the LAS and the Patient's Forum would like to see every City of London pharmacy hold a defibrillator registered on its accreditation scheme.

Members discussed the project in detail, including the need for government guidance and support, and queried how the LAS's scheme was being promoted nationally. Mr Hartley Sharpe advised that he was promoting this work with LAS's across the country, some of which were adopting similar projects. Members agreed to write to Mark Field, MP for the City, to seek support to promote the holding of defibrillators in pharmacies and the LAS accreditation scheme. The Sub Committee queried about training in schools, and Mr Hartley Sharpe reported that CPR training in schools was not compulsory in the UK,

but the LAS collaborated with Saving Londoners Lives to train teachers and provide them with the equipment to train others.

RESOLVED – That:

- (a) A letter be sent to Mark Field MP regarding the need for statutory defibrillator guidance from the government, and seeking support to promote the holding of defibrillators in pharmacies and their accreditation through the LAS scheme;
- (b) To use the City's Business Healthy network to promote the scheme to businesses in the City;
- (c) A recommendation be made to the Health and Wellbeing Board to undertake a survey of which premises in the City had defibrillators on site; and
- (d) The report be noted.

7. REVIEW OF HEALTH OVERVIEW AND SCRUTINY FUNCTIONS

The Sub Committee considered a report of the Director of Community & Children's Services regarding the opportunity to examine whether there were any areas where the Sub Committee's health overview and scrutiny functions could be enhanced. Members had a detailed discussion as to the Health and Social Care Scrutiny function in the City, and the following points were noted for development:

- How the Sub Committee is alerted of complaints/issues to review;
- The need to publicise the existence of the Sub Committee;
- The need to clarify the difference between the Sub Committee, Health and Wellbeing Board and Inner North East London Joint Overview and Scrutiny Committee;
- Who is within the Sub Committee's purview to scrutinise;
- The need to review the Sub Committee's relationship with Health and Social Care providers/commissioners, partner organisations and co-opted groups;
- User experience is key – what information and data to ask for and how is it obtained;
- How to be both proactive with scrutiny work and reactive to issues that arise;
- Membership of Sub Committee.

RESOLVED – That:

- (a) The structure and framework for the two phased review presented within this report be approved;
- (b) A working group be established, comprising of Emma Price and Wendy Mead, to work with officers to incorporate analysis, conclusions and recommendations into a report to be presented to the Health and Social Care Scrutiny Sub Committee in May 2015; and
- (c) The report be noted.

8. OVERVIEW OF THE OUT OF HOURS SERVICE IN CITY AND HACKNEY FOLLOWING ONE YEAR OF OPERATION

The Chairman welcomed Dr Victoria Holt (Clinical Lead, CHUHSE), Dr Haren Patel (CCG Board Member and Clinical Lead for Out of Hours) and Ryan Ocampo (Programme Manager – Urgent Care, CCG) to the meeting.

Dr Patel and Dr Holt took Members through the report, noting that there had been a robust procurement process and that close contract monitoring was in place. CHUHSE had been awarded the contract and began its service in December 2013. Dr Holt advised that CHUHSE was completing more calls on the phone, visiting fewer patients, and recommending fewer visits to urgent care centres than its predecessor had, thus indicating a more efficient service and ensuring patients were not unnecessarily attending A&E. In response to Members' questions, Dr Holt commented that the initial hurdle faced by the service had been problems with the call handling service; this had initially had been subcontracted to the provider of the local 111 service but had been brought in house since September 2014. Dr Holt also advised Members of an overnight nursing service being put in place; this was in early stages but would be available seven days a week once up and running and would ensure a high standard of palliative care.

RESOLVED – That the report be noted.

9. QUESTIONS ON MATTERS RELATING TO THE WORK OF THE COMMITTEE

There were no questions.

10. ANY OTHER BUSINESS THAT THE CHAIRMAN CONSIDERS URGENT

There was no other business.

The meeting ended at 1.00 pm

Chairman

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